

mellerware®

makes life easier

SIENA
stainless steel
mini kettle



0.8L Capacity

360° Cordless
kettle

Boil-dry safety
switch



complies with
INTERNATIONAL
IEC60335
SAFETY SPECIFICATIONS

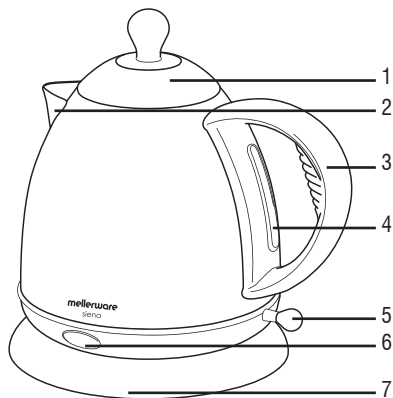
m
1500W

2 YEAR
WARRANTY

Model:
22005D

Dear customer,

Thank you for choosing to purchase a Mellerware brand product. Thanks to its technology, design and operation and the fact that it exceeds the strictest quality standards, a fully satisfactory use and long product life can be assured.



1. Parts description

1. Lid
2. Spout
3. Handle
4. Water level indicator
5. On/Off switch
6. Power indicator light
7. Corded base

2. Safety advice and warnings!

Read these instructions carefully before switching on the appliance and keep them for future reference. Failure to follow and observe these instructions could lead to an accident. Clean all the parts of the product that will be in contact with food, as indicated in the cleaning section, before use.

2.1. Use or working environment:

- 2.1.1. Keep the working area clean and well lit. Cluttered and dark areas invite accidents.
- 2.1.2. Use the appliance in a well ventilated area.
- 2.1.3. Do not place the appliance on hot surfaces, such as cooking plates, gas burners, ovens or similar items.

2.1.4. Keep children and bystanders away when using this appliance.

2.1.5. Place the appliance on a horizontal, flat, stable surface suitable for withstanding high temperatures and away from other heat sources and contact with water.

2.1.6. Keep the appliance away from flammable material such as textiles, curtains, cardboard or paper, etc.

2.1.7. Do not place flammable material near the appliance.

2.1.8. Do not use the appliance in association with a programmer, timer or other device that automatically switches it on.

2.1.9. Do not use the appliance if the cable or plug is damaged.

2.1.10. Ensure that the voltage indicated on the rating label matches the mains power supply voltage before plugging in the appliance.

2.1.11. Connect the appliance to the mains power supply with an earth socket withstanding a minimum of 10 amperes.

2.1.12. The appliance's plug must fit into the mains power supply socket properly. Do not alter the plug.

2.1.13. If using a multi plug check ratings carefully as the current used by several appliances could easily exceed the rating of the multi plug.

2.1.14. If any of the appliance casings breaks, immediately disconnect the appliance from the mains power supply to prevent the possibility of an electric shock.

2.1.15. Do not use the appliance if it has fallen on the floor or if there are visible signs of damage.

2.1.16. Do not force the power cord. Never use the power cord to lift up, carry or unplug the appliance.

2.1.17. Do not wrap the power cord around the appliance.

2.1.18. Do not clip or crease the power cord.

2.1.19. Do not allow the power cord to hang or to come into contact with the hot surfaces of the appliance.

2.1.20. Check the state of the power cord. Damaged or tangled cables increase the risk of electric shock.

2.1.21. The appliance is not suitable for outdoor use.

2.1.22. Power cord should be regularly examined for signs of damage, and if the cord is damaged, the appliance must not be used.

2.1.23. Do not touch the plug with wet hands.

2.2. Personal safety:

- 2.2.1. CAUTION: Do not leave the appliance unattended during use as there is a risk of an accident.
- 2.2.2. Do not touch the heated parts of the appliance, as it may cause serious burns.
- 2.2.3. This appliance is only for domestic use, not for industrial or professional use. It is not intended to be used in hospitality environments such as bed and breakfast, hotels, motels, and other types of residential environments, even in farm houses, areas of the kitchen staff in shops, offices and other work environments.
- 2.2.4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 2.2.5. This appliance is not a toy. Children should be supervised to ensure that they do not play with the appliance.

2.3. Use and care:

- 2.3.1. Fully unroll the appliance's power cable before each use.
- 2.3.2. Do not use the appliance if the parts or accessories are not properly fitted.
- 2.3.3. Do not use the appliance when empty.
- 2.3.4. Do not turn the appliance over while it is in use or connected to the mains power supply.
- 2.3.5. Do not cover the cooking surface or food with aluminium foil and other similar materials. (If applicable)
- 2.3.6. Unplug the appliance from the mains power supply when not in use and before undertaking any cleaning task.
- 2.3.7. This appliance should be stored out of reach of children.
- 2.3.8. Do not store the appliance if it is still hot.
- 2.3.9. Never leave the appliance unattended when in use.
- 2.3.10. If for some reason the appliance were to catch fire, disconnect the appliance from the mains power supply and DO NOT USE WATER TO PUT THE FIRE OUT.

2.4. Service:

- 2.4.1. Make sure that the appliance is serviced only

by suitably qualified technician, and that only original spare parts or accessories are used to replace existing parts/accessories.

- 2.4.2. If the power cord is damaged, the manufacturer or its service agent or a similarly qualified person must replace it in order to avoid a hazard.
- 2.4.3. Any misuse or failure to follow the instructions for use renders the guarantee and the manufacturer's liability null and void.

3. Instructions for use

3.1. Before use:

- 3.1.1. Remove the appliance's protective film (if applicable).
- 3.1.2. Before using the product for the first time, clean the parts that will come into contact with food in the manner described in the cleaning section.

3.2 Use and care:

- 3.2.1. Open the lid of the kettle, fill with water to the desired level. (Min. capacity is 0.5L and max. capacity is 0.8L). In hard water areas, using purified or filtered water is recommended to reduce the amount of scale build up in the kettle. (Note: You may also fill through the spout, but be careful not to overfill – use water level gauge to check).
- 3.2.2. Close the lid until it clips. Place the kettle on the base and plug into the mains.
- 3.2.3. To switch on the kettle, press the On/Off switch to position 1. (CAUTION: Do not place excessive downward pressure on the switch). When the water has boiled the kettle will automatically switch off. You can stop the kettle at any time by pressing the On/Off switch to position 0.
- 3.2.4. Pour slowly and carefully. If you wish to re-boil, please allow a minute for the kettle to cool down.
- 3.2.5 **Warning:** If the kettle has just boiled it will be full of steam that will escape if the lid is opened.
- 3.2.6 **IMPORTANT:** Do not open the lid when steam is coming out of the spout. Before pouring or filling always remember to disconnect from electricity.
- 3.2.7 **Note:** If the kettle is switched on when empty or with insufficient water, then the kettle will switch off automatically to protect against dry boiling. Wait ± 15 minutes until the heating element cools down, refill with water and use as normal. This protection function is not designed for regular use, as it will shorten the life of the element. If the kettle is over-

filled, boiling water may be ejected. The kettle is only to be used with the stand provided (cordless models only). The appliance must not be immersed in liquid during cleaning. If the supply cord is damaged, the manufacturer or its service agent or a similarly qualified person must replace it in order to avoid a hazard.

4. Cleaning and Maintenance

4.1.1. DESCALING

Always ensure that the kettle is disconnected from the mains before descaling. Scaling or furring is a common problem in hard water areas.

4.1.2. Fill the kettle to MAX position and boil the water. Remove the kettle from the power socket and the base unit and place it in an empty sink or bowl.

4.1.3. Add 50 grams of Citric Acid (available from chemists) or other descaler products (available at supermarkets) to the water or as directed.

4.1.4. Leave it to stand for approximately 5 minutes or until the effervescence subsides, and then empty the water. Rinse thoroughly, and wipe after cooling.

5. Anomalies and repair

5.1. Take the appliance to an authorised support centre if product is damaged or other problems arise.

5.2. If the connection to the mains has been damaged, it must be replaced and you should proceed as you would in the case of damage.

6. Additional warnings for kettles

6.1. The kettle and base (where applicable) must not be operated with any other models of kettle.

6.1.2. The kettle is fitted with a dry-operation cutout that switches off the kettle if it has boiled dry. If this happens allow the kettle to cool down for approximately 15 minutes, then fill the kettle with cold water. This will reset the cutout so that the kettle can be used again.

6.1.3. Do not overfill. Check the water level gauge when filling.

6.1.4. Never remove the cord from the kettle while in operation. Switch off the appliance first.

6.1.5. Ensure the lid is closed properly before switching on, to prevent water splashing out when boiling. Do not open the lid when boiling

6.1.6. After the kettle has boiled it may need a minute to cool down before restarting.

6.1.7. Take care when pouring. Pour slowly and do not over-tilt.

6.1.8. Make sure the kettle is always used on a flat surface.

6.1.9. Water will remain hot for a considerable time after boiling and will present a scalding hazard. Take care and keep away from children.

6.1.10. The outside surface of the kettle will become hot during use. To avoid injuries only hold the handle.

6.1.11. Take care to avoid contact with the steam coming from the lid or spout.

PRODUCT SPECIFICATION:

Voltage: 230 V ~ 50-60Hz

Power: 1500W

Water capacity: Minimum 0.5L – Maximum 0.8L

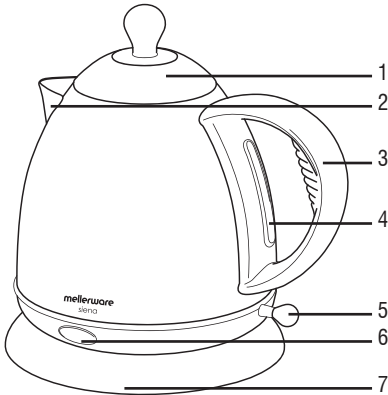
Trouble shooting guide

Problem	Reason	Action	Pre-caution
Kettle is leaking water	May be condensation.	This is normal if boiled a number of times in succession.	This kettle is for household use only.
	Kettle is over filled.	Pour water out to MAX level.	If overfilled water can eject from the kettle resulting in a hazard.
	Switch is sticking.	Ensure the switch is clean.	Keep appliance away from cooking splatter.
Kettle does not work	Household socket is off.	Switch on household socket.	Ensure water covers the element before operating.
	Household socket is not working.	Check the socket with another appliance	Appliance must be of similar wattage to prevent overloading.
	Kettle is not seated on base correctly.	Seat kettle on base correctly.	The life of the kettle will be reduced if not seated on base correctly.
Kettle trips mains power supply	Overloaded circuit.	Unplug all appliances attached to the same same circuit.	Note that there can be up to 5 household plug sockets on 1 circuit.
Kettle takes too long to boil	Element has lime scale deposits	Descale element using a proprietary descaler or citric acid solution. If not successful then a new element may be required.	Kettles with scale will have a reduced lifespan. Clean the scale regularly.
Kettle works intermittently	Element has lime scale deposits.	Descale element using a proprietary descaler or citric acid solution. If not successful then a new element may be required.	Kettles with scale will have a reduced lifespan. Clean the scale regularly.
Kettle is rusting on outside	Steam deposit has oxidised and turned into an orange colour.	Wipe your kettle after each use to keep dry.	Keeping any appliance clean at all times will extend the life of the product.
Element is rusting. Rust spots on element.	Water deposits on the element. Some areas have water that will result in orange or brown stains.	Some stains are stubborn and a descaler may not be effective. This should not affect function.	Use filtered or purified water or descale kettle regularly.
Kettle does not switch off automatically.	Lid not positioned correctly or is off.	Place lid on the kettle securely.	Ejecting steam from the spout or lid can be a hazard.

Geagte Klient

Baie dankie vir u keuse om 'n Mellerware handelsmerk produk te koop. Danksy die tegnologie, ontwerp, en werking en die feit dat dit voldoen aan die strengste gehalte standaarde, is u verseker van 'n volle bevredigende gebruik en lang produklewe.

1. Beskrywing



. Parte Beskrywing

1. Deksel
2. Water spuit
3. Handvatsel
4. Water indikasie
5. Aan/Af skakelaar
6. Krag indikasie lig
7. Vaste basis

2. Belangrike veiligheidsvoorsorg

Wanneer elektriese toestelle gebruik word, moet die basiese veiligheidsmaatreels altyd gevolg word. Maak al die parte wat met kos in aanraking kom deeglik skoon voor gebruik.

2.1. Gebruik en werksomgewing:

- 2.1.1. Hou die werk oppervlak skoon en helder verlig. Ongelukke gebeur in donker areas.
- 2.1.2. Gebruik die produk in 'n goed geventileerde area.
- 2.1.3. Moenie die toestel naby 'n warm gas of elektriese brander of 'n warm oond plaas nie.
- 2.1.4. Streng toesig is nodig as die toestel naby of deur kinders gebruik word.
- 2.1.5. Plaas toestel op 'n stabiele area en weg van

water.

- 2.1.6. 'n Brand mag ontstaan as die rooster bedek is of aan vlambare materiaal raak, insluitende gordyne as dit in werking is.
- 2.1.7. Die toestel is nie geskik om op aan 'n tydsbeheer toestel te Koppel nie.
- 2.1.8. Moenie die toestel gebruik as die koord of prop beskadig is.
- 2.1.9. Maak seker die spanning soos aangedui op die gradering etiket kom ooreen met die hoofspanning.
- 2.2.10. Prop in elektriese uitlaat.
- 2.1.11. Die toestel prop moet in die hoof prop pas en moenie die prop verander
- 2.1.12. Indien 'n multi prop gebruik word maak seker die toestel se strome oorskry nie die gradering van die multi prop.
- 2.1.13. Moenie die toestel gebruik as die prop of koord beskadig is nie of enige sigbare skade aan die omhulsel is nie.
- 2.1.14. Moenie die toestel gebruik as dit op die vloer geval het en daar is sigbare skade.
- 2.1.15. Moenie die koord gebruik om die toestel te dra, op te tel of van diemuurprop te ontkoppel nie.
- 2.1.16. Die koord mag nooit om die toestel gedraai word nie.
- 2.1.17. Moenie die koord plooi nie
- 2.1.18. Die koord Moenie oor die kant van die tafel of toonbank hang of aan warm oppervlaktes raak nie.
- 2.1.19. Maak seker die koord is nie beskadig of verstrengel nie.
- 2.1.20. Die toestel moet nie buite gebruik word nie.
- 2.1.21. Moenie die prop met nat hande hanteer nie.

2.2. Persoonlike veiligheid:

- 2.2.1. LET WEL: Moenie die toestel sonder toesig laat nie.
- 2.2.2. Moenie warm oppervlaktes aanraak nie gebruik handvatsels of knoppe want dit kan lei tot ernstige brandwonde.
- 2.2.3. Die toestel is nie geskik vir industriële gebruik soos kantore, hotelle motelle en gastehuse.
- 2.2.4. Die toestel is nie geskik vir gebruik deur verminderde fisiese verstandelike vermoens of gebrek aan ervaring of kennis tensy hulle opleiding gehad het.
- 2.2.5. Die toestel is nie 'n speelding and kinders moet altyd toesig he om te verhoed dat hulle met die toestel speel.

2.3. Gebruik en sorg:

- 2.3.1. Die kabel moet ten volle afgewikkel word voor gebruik.

2.3.2. Die toestel moet nie gebruik word as die parte of bykomstighede nie behoorlik pas

2.3.3. Die toestel moet nooit leeg gebruik word nie.

2.3.4. Die Toestel moet nooit gedraai word terwyl dit in werking is of in die muurprop gekoppel is.

2.3.5. Die kook oppervlakte moet nooit toegemaak word me foelle of soortgelyke materiaal.

2.3.6. Ontkoppel die toestel van die hooftevoer as dit nie in gebruik is nie en laat dit heeltemal afkoel voordat dit skoongemaak word. As dele afgehaal word of toegevoeg word, moet die toestel nie in werking wees nie.

2.3.7. Die toestel moet buite bereik van kinders gestoor word.

2.3.8. Die toestel moet heeltemal afkoel voor dit gestoor word.

2.3.9. Die toestel moet altyd onder toesig wees wanneer in gebruik en moet buite bereik van kinders gehou word.

2.3.10. As die toestel aan die brand slaan ontkoppel van die muursok en gooi n kombuis vadoek oor.

MOET NOOIT WATER GEBRUIK!!!

2.4. Diens:

2.4.1. Die toestel moet deur n gekwalifiseerde tegnikus gedien word.

2.4.2. As die koord beskadig word moet dit deur die diensagent of n gekwalifiseerde persoon vervang word om brandgevaar te verhoed.

2.4.3. Enige misbruik en mislukking om instruksies te volg lewer die waarborg nul en leemte.

3. Instruksies vir gebruik

3.1. Voor gebruik:

3.1.2. Voor die toestel vir die eerste keer gebruik word maak alle parte skoon wat met kos in aanraking kom soos voorgeskryf in skoonmaak artikel.

3.2. Gebruik en Versorging

3.2.1. Maak die deksel van die ketel oop en vul met gelangde hoeveelheid water. (Min. kapasiteit is 0.5L en max. kapasiteit is 0.8L). In harde water gebiede gebruik gesuiwerde of gefiltreerde water om die opbou van kalk te verhoed. (Let wel: Jy kan die ketel volmaak deur die tuit maar wees versigtig om nie oorvol te maak. Gebruik die water indikasie om seker te maak).

3.2.2. Maak die deksel toe tot dit in posisie klip.

Plaas die ketel op die basis en prop in Elektries uitlaat.

3.2.3. Om die ketel aan te sit, druk die aan/af knop-

pie na posisie 1. (BELANGRIK: Moenie te veel druk op die knoppie plaas nie). Die ketel sal automaties afsakel as die kooktyd verstryk het. Die kooktyd kan enige tyd onderbreek word deur die aan/af knoppie na posisie 0 te druk.

3.2.4. Gooi die water stadig en versigtig. As U die water weer wil kook laat die ketel afkoel vir n minuut.

3.2.5. Waarskuwing: Na kook is die ketel vol stoom wat sal uitkom as die deksel opgelig word.

3.2.6. Belangrik: Moenie die deksel oopmaak as stoom by die tuit uitkom. Voordat begin om water uit die ketel te gooi of om vol te maak ontkoppel van die muurprop.

3.2.7. Let Wel: Die ketel sal automaties afsit as daar nie water in is nie as gevolg van n droog kook funksie in die ketel. Wag ± 15 minute vir die element om af te koel, maak vol water en gebruik. Die droog kook funksie is nie ontwerp vir normale gebruik nie en sal die lewensyd van die element verkort. As die ketel oorvol gemaak word sal kokende water by die tuit uitkom. Die ketel mag net gebruik word met die basis wat voorsien word (koordlose modelle). Die toestel mag nie in water gedruk word tydens skoonmaak.

4.Sorg en skoonmaak

4.1.1. Ontkalking

Verseker die ketel is ontkoppel van die muurprop voor ontkalking begin. Skalering is n probleem in hardewater gebiede.

4.1.2. Ontkoppel die ketel van die muurprop en plaas in n lee houer. Maak die ketel vol water tot by die maximum posisie.

4.1.3. Voeg 50gram sitroensuur (besikbaar by apteke en sekere kleinhandelaars) by die water soos voorgeskryf.

4.1.4. Laat die sitroensuur toe om te werk vir 5 minute of tot die kook bedaar. Gooi die water uit en spoel deegklik en vee skoon.

5. Anomalies and herstel

5.1. Neem die toestel na gemagtigde tegniese sentrum as toestel beskadig is of probleme ontstaan.

5.2. As koneksie na die muurprop beskadig is moet die toestel vervang word volgens waarborg.

6. Addisionele waarskuwing vir ketels

6.1. Die ketel en die basis (waar van toepassing) moet nie saam ander tipe ketels gebruik nie.

6.1.2. Die ketel sal automaties afsit as daar nie water

in is nie as gevolg van `n droog kook funksie in die ketel. Wag ± 15 minute vir die element om af te koel, maak vol water en gebruik.

6.1.3. Moenie die ketel oorvol maak nie.

6.1.4. Moet nooit die koord van die ketel verwyder teryl dit gebruik word nie. Skakel die toestel eers af.

6.1.5. Verseker die deksel is behoorlik toe voor die ketel aangeskakel word om te verhoed dat warm water uitspat wanneer die ketel kook. Moenie die deksel oopmaak tydens die kookproses.

6.1.6. Die ketel moet afkoel voordat dit weer gekkok kan word.

6.1.7. Wees versigtig wanneer water uitgegooi word.

6.1.8. Die ketel op op `n plat, stabiele area gebruik word.

6.1.9. Die water sal vir `n aansienlike tyd warm bly na dit gekook het en kan brand. Wees versigtig en hou weg van kinders.

6.1.10. Die ketel liggaam sal baie warm word tydens gebruik. Om beserings te voorkom hou by die handvatsel vas.

6.1.11. Wees versigtig vir die stoom wat uit die deksel en tuit kom.

Produk spesifikasies:

Spanning: 230 V ~ 50-60Hz

krag: 1500W

Water Kapasiteit: Minimum 0.5L – Maximum 0.8L

Foutopsporings gids

Probleem	Rede	Aksie	Beleid
Ketel lek water	Kan kondensasie wees	Dis normaal as ketel na mekaar gekook word.	Die ketel is vir huishoudelike gebruik alleen
	Ketel is oorvol	Gooi van die water uit na die max vlak	Warm water kan by die tuit uitkom as die ketel oorvol is en `n brand gevaar wees
	Aan/af knoppie sit vas	Maak seker die knoppie is skoon	Hou toestel weg van kook area
ketel werk nie	Maak seker muursok is aan	Skakel muursok aan	Maak seker die ketel element is toe onder water
	Muursok werk nie	Toets met `n ander toestel	Toestel moet soortgelyke krag wees om te verhoed dat oorlading plaasvind.
	Ketel is nie op die basis	Sit stewig op basis	Die ketel moet korrek op die basis geplaas word
Ketel skop hoof kragbron uit	Kring is oorlaai	Ontkoppel alle toestelle op dieselfde kring	Let wel daar kan tot 5 huishoudelike proppe op een kring wees
Ketel vat lank om te kook	Element het kalk	Ontkalk soos in handleiding	Ketels met kalk het `n korter lewensduurte. Ontkalk gereeld
Ketel werk met tussenposes	Element het kalk	Ontkalk soos in handleiding	Ketels met kalk het `n korter lewensduurte. Ontkalk gereeld
Ketel roes aan buitekant	Stoom het geoksideer en in oranje kleur verander	Maak ketel met `n sagte doek droog na gebruik	Hou toestelle ten alle tye skoon
Element roes	Water in sekere gebiede los oranje of bruin kolle	Ontkalk soos in handleiding	Hou toestelle ten alle tye skoon
Ketel skakel nie automa-ties af	Deksel is nie in regte posisie of is af	Maak seker deksel is in regte posisie	Stoom wat uit die deksel en tuit kom kan brandwonde veroorsaak



Thank you for purchasing a Mellerware product. Mellerware guarantees that your product has been thoroughly inspected and tested before being dispatched and is free from mechanical and electrical defects and complies with the applicable safety standards. With every Mellerware product purchased you get a 2 year warranty as detailed in the terms and conditions below.

First Year – 1 Year Retail Warranty:

Should defects due to faulty parts or workmanship develop, under normal use, within 12 months from the original purchase date, please return the product to the store from where it was purchased for repair free of charge. However, for the customer's convenience we will replace products where the purchase price is equal to or less than R750 incl. VAT

Second Year – 1 Year Extended Warranty

Mellerware takes pride in their product quality and therefore offer an extended 12 month warranty over and above the 1 Year Retail Warranty. Should defects due to faulty material or workmanship develop, under normal domestic use, after the 12 month period and within 24 months from the original date of purchase, please return the product postage pre-paid to Mellerware for repair. Mellerware will repair the product free of charge and return it to you directly. Mellerware will replace a product with a similar product in the same or better condition, if the repair cannot be conducted for whatever reason.

NB: The 1 Year Extended Warranty is only valid for customers who have registered their warranty online at www.mellerware.co.za within the first year after making their purchase. See overleaf for details and instructions.

Before returning your product, check the following:

- Your household mains supply socket is in good condition, working and switched on.
- The mains supply circuit is not overloaded (White trip switch on your DB board is off).
- You have read the trouble shooting guide in your Instructions for Use.
- All accessories and parts are present.

The following conditions apply:

1. Please ensure you retain your receipt as this must be presented when making a claim under the terms of the guarantee. It is impossible to determine the guarantee period without proof of purchase, so please keep this in a safe place. (NB. Your guarantee can be scanned onto the Mellerware web site for safe storage – see reverse side for details.)
2. If a refund or exchange is required the product must be complete with all accessories, parts and packaging. Missing parts will render the guarantee void.
3. Upon receipt of your appliance, check it for any transport damage to ensure it is safe for use. Return it to the store as soon as possible for exchange if damaged. The guarantee is void if products are damaged after use, so please do not use the damaged product.

4. Your product is designed for normal domestic household use. Failure to read and comply with the instructions for use, cleaning and maintenance will render your guarantee void, so please read these instructions carefully to ensure your safety, and to get the most effective use from the product. (e.g. not removing lime scale; water deposits; insect infestation, and/or burnt products)
5. Any abuse, negligent, improper or accidental use or care will render the guarantee void and Creative Housewares (Pty) Ltd will not be liable for any loss or damage.
6. Any attempted repair, or replacement of unauthorised parts will render the guarantee void, so please contact an authorised service centre or service agent for any service or repair requirements.
7. NB: The guarantee on replaced products will be from the original date of purchase and not from when the date replacement was made.
8. All repairs carry a 3 month guarantee even if this falls outside of the 2 year guarantee period.
9. Mellerware will attempt to conduct repairs within reasonable time in line with industry standards but cannot be held responsible or liable for any circumstances not under our control.
10. Terms and Conditions are subject to change without prior notice.

Repairs Out of the Warranty Period

If service or repair becomes necessary outside the warranty period, this service is still available however all transport/postage, spares and labour costs will be for the customers' account. All chargeable repairs will require the customers' written acceptance of the quote. Once the go-ahead has been received Mellerware will undertake to conduct the repair within a reasonable time and maintain the condition of the product as received. All repairs are guaranteed for 3 months from the date of the repair.

For any service, enquiries and complaints please contact our Customer Care on 086 111 5006 or e-mail help@creativehousewares.co.za from 08h00 to 15h00 Monday to Friday excluding public holidays. Please also note that the company is normally closed for 2 weeks around Christmas and New Year.

Please send all products for repair postage pre-paid to one of the service centres listed on the back of this page.

ONLINE WARRANTY REGISTRATION

Why register your warranty?

We at Mellerware pride ourselves on bringing premium quality appliances to market, and as a commitment to this level of quality we offer a 2 year warranty (1 Year Retail + 1 Year Extended) on all of our products. We often hear that our customers lose their receipts and can therefore no longer claim if they have a problem. To take advantage of the 1 Year Extended Warranty you will need to register your warranty online within the first year of purchase in order to make a valid claim. Now you can register your product, upload your warranty online, never have to worry about losing your receipt again and enjoy the benefit of your 2 year warranty.

Added Benefits

In addition to providing you with an online profile of your registered products we will also provide a host of value added benefits:

- Incentives and Competitions for registered users
- New recipes or ideas for your products
- New product developments – be the first to get the latest appliances
- Special offers on promotional items

How to Register your Online Warranty?

STEP1 Create your user profile:

If you haven't done so already, simply visit www.mellerware.co.za, click on the "Product Registration" link and follow the easy instructions. You will receive a user-name and password once registered. This will give you access to your user profile.



STEP2 Pick a registration method:



DESKTOP/ LAPTOP

- Open your internet browser and visit www.mellerware.co.za
- Click on the "Registration" link and login using your user name and password.
- Click on "Register your products and upload receipts" and follow the easy instructions.
- Scan and upload your receipt



SMART PHONE/ TABLET

- Scan the QR code above or visit www.mellerware.co.za
- Click on the "Registration" link and login using your user name and password.
- Click on "Register your products and upload receipts" and follow the easy instructions.
- Scan or take a photo and upload your receipt.



FAX

- Fax the following to 021 931 4058
- First Name and Surname
- Contact telephone and fax number.
- Product Model number and Type.
- Traceability Code (found on a label on the product)
- A clear and legible copy of your receipt.

Notes:

1. The online warranty system is a safe storage facility for your receipt.
2. You will be required to register on the Mellerware website. You will receive a username and password once registered. This will give you access to your profile.
3. From your profile you will be able to load products that you have purchased. In order to successfully register your warranty you will need to either scan and upload, or fax through your receipt to us.
4. All instructions on how to load your products are available

inside your profile.

5. Please note that you must check that your receipt has been uploaded correctly. Creative Housewares cannot be held responsible for faxes or files not received.
6. For assistance with registration please email: marketing@creativehousewares.co.za.

NB: Your 1 year extended warranty is only valid if your product is registered online within the first year after purchasing your Mellerware product. Failure to register your product on-line within the first year will render the extended warranty as void.

creative housewares

National Service Centre: 086 111 5006

e-mail: help@creativehousewares.co.za

www.creativehousewares.co.za

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Dankie vir die aankoop van 'n Taurus produk. Taurus waarborg dat u produk deeglik geïnspekteer en getoets word voordat dit versend word en is vry van meganiese en elektriese gebreke en voldoen aan die toepaslike veiligheidsstandaarde. Met elke Taurus produk wat gekoop word kry u 'n 2 jaar waarborg soos uiteengesit in die terme en voorwaardes hieronder.

Eerste Jaar - 1 Jaar Kleinhandelswaarborg:

Indien defekte as gevolg van foutiewe onderdele of vakmanskap binne 12 maande onder normale huishoudelike gebruik ontwikkel, binne die 12 maande vanaf die oorspronklike datum van aankoop, neem asseblief die produk na die winkel van waar dit gekoop is vir 'n terugbetaling of vervanging.

Tweede Jaar - 1 Jaar Uitgebreide Waarborg

Taurus is trots op die kwaliteit van die produk en bied dus 'n uitgebreide 12 maande waarborg bo en behalwe die 1 Jaar kleinhandelswaarborg. Indien defekte as gevolg van foutiewe materiaal of vakmanskap ontwikkel, onder normale huishoudelike gebruik, na die 12 maande tydperk en binne 24 maande vanaf die oorspronklike datum van aankoop, stuur die produk terug met posgeld betaal na Taurus vir herstel. Taurus sal die produk gratis herstel en dit direk aan u terugstuur. Taurus sal die produk vervang met 'n soortgelyke produk in dieselfde of beter toestand, as die herstel nie uitgevoer kan word vir watter rede ookal nie.

NB: Die 1 Jaar Uitgebreide waarborg is slegs geldig vir kliënte wat hul waarborg geregistreer het op ons webtuiste by www.taurusappliances.co.za binne die eerste jaar nadat hulle dit aangekoop het. Sien keersy vir besonderhede en instruksies.

Voordat u die produk terug stuur, maak seker van die volgende:

- U huishoudelike geleidingsok is in 'n goeie toestand, werk en aangeskakel is,
- Die geleidingsok is nie oorlaai nie (Wit uitskop skakelaar op 'n DB bord af is),
- U het die moeilikheid steuringsgids gelees in u instruksies vir gebruik,
- Alle bykomstighede en dele teenwoordig is.

Die volgende voorwaardes geld:

1. Maak seker dat u kwitansie behoue is, dit moet aangebied word wanneer 'n eis gemaak word onder die voorwaardes van die waarborg. Dit is onmoontlik om die waarborg tydperk te bepaal sonder die bewys van aankoop, so hou dit asseblief in 'n veilige plek. (NB. U waarborg kan opgekandeer word na die Taurus webtuiste vir veilige bewaring - sien keersy vir meer inligting.)
2. Indien 'n terugbetaling of omruiing van die produk nodig is moet die produk volledig wees met al die bykomstighede, onderdele en verpakking. Toebehore wat weg is sal die waarborg nietig maak.
3. Met ontvangs van u toestel, gaan dit na vir enige vervoer skade om te verseker dat dit veilig is vir gebruik. Stuur dit so gou as moontlik terug na die winkel om die beska-

digde toestel te vervang. Die waarborg is nietig indien die beskadigde produk gebruik word na die tyd, so moet asseblief nie die beskadigde produk gebruik nie.

4. U produk is ontwerp vir normale huishoudelike gebruik. Deur te versuim om die instruksies te lees en te voldoen aan die terme van gebruik, die skoonmaak en instandhouding van die produk maak u waarborg ongeldig, so lees asseblief hierdie instruksies versigtig om u veiligheid te verseker, en om die beste uit die gebruik van die produk te kry. (bv nie die verwydering van kalk skaal; water neerslag; insek besmetting, en / of verbrande produkte)
5. Enige misbruik, nalatige, onbehoorlike of toevallige beskadiging of sorg van die produk word die waarborg nietig en Creative Housewares (Pty) Ltd, sal nie aanspreeklik wees vir enige verlies of skade nie.
6. Enige poging tot herstel, of vervanging met ongemaagde onderdele sal die waarborg nietig maak, so kontak 'n gemagtigde dienssentrum of diensagent vir enige diens of herstelwerk.
7. NB: Die waarborg op die vervangingsprodukt sal by die oorspronklike datum van aankoop bly en nie van die datum wanneer dit vervang is nie.
8. Alle herstelwerk dra 'n 3 maande waarborg selfs al val dit buite die 2-jaar waarborg tydperk.
9. Taurus sal probeer om die herstelwerk te doen binne 'n redelike tyd in lyn met die industrie standaarde, maar kan nie verantwoordelik gehou word of aanspreeklik wees vir enige omstandighede nie onder ons beheer nie.

Herstelwerk buite die waarborg tydperk

As diens of herstelwerk benodig word buite die waarborg tydperk, is hierdie diens steeds beskikbaar, maar is alle vervoer / posgeld, onderdele en arbeidskoste op die kliënte se onkoste. Alle betaalbare herstelwerk sal skriftelike aanvaarding van die kwotasie vereis van die kliënt. So dra Taurus die groen lig ontvang sal ons onderneem om die herstel binne 'n redelike tyd en in dieselfde toestand te hou as wat die produk ontvang is. Alle herstelwerk is gewaarborg vir 3 maande vanaf die datum van die herstel.

Vir enige diens, navrae en klagtes kontak ons kliënte diens op 086 111 5006 of e-pos help@creativehousewares.co.za vanaf 08h00 tot 15h00, Maandag tot Vrydag, openbare vakansiedae uitgesluit. Let asseblief ook daarop dat die maatskappy gewoonlik gesluit is vir 2 weke gedurende Kersfees en Nuwejaar.

Stuur asseblief alle produkte vir herstel met posgeld vooruit betaal aan een van die dienssentrums wat op die agterkant van hierdie bladsy verskyn.

AANLYN WAARBORG REGISTRASIE

Hoekom moet u die waarborg moet registreer?

Ons by Taurus is trots om premium gehalte toestelle op die mark te bring, en as 'n verbintenis tot die vlak van gehalte bied ons 'n 2 jaar waarborg (1 Jaar Kleinhandel + 1 Jaar Uitgebreide) op al ons produkte. Ons hoor dikwels dat ons kliënte hul kwitansies verloor en kan dus nie meer eis as hulle 'n probleem het nie. Om voordeel te trek van die 1 Jaar Uitgebreide waarborg sal u nodig hê om u waarborg aanlyn te registreer binne die eerste jaar van aankoop om 'n geldige eis te maak. Nou kan u die produk aanlyn registreer, laai u waarborg en hoef u nooit te bekommer dat u die kwitansie sal verloor nie en die voordeel van u 2-jaar waarborg geniet.

Bygevoegde Voordele

Bykomend tot die verskaffing van 'n aanlyn profiel van u geregistreerde produkte bied ons ook vele ander toegevoegde waarde voordele:

- aansprings en kompetisies vir geregistreerde gebruikers
- nuwe resepte of idees vir u produkte
- nuwe produk ontwikkelings - die eerste wees om die nuutste toestelle te kry
- spesiale aanbiedings op promosie-items

Hoe om u Aanlyn Waarborg te Registreer?

STAP 1 Skep u gebruikersprofiel:

As u dit nie reeds gedoen het nie, besoek www.taurusappliances.co.za, klik op die "Product Registration" skakel en volg die maklike instruksies. U sal 'n gebruikersnaam en wagwoord ontvang sodra u geregistreer het. Dit sal u toegang tot u profiel gee.



STAP 2 Kies 'n registrasie metode:



REKENAAR/ SKOOTREK- ENAAR

- Maak u internet snuffelgids oop en besoek www.taurusappliances.co.za
- Klik op die "Registrasie" skakel en teken in met u gebruikersnaam en wagwoord.
- Klik op "Register your products" en laai kwitansies en volg die maklike instruksies.
- Skandeer en laai u strokie



SMART- FOON / TABLET

- Skandeer die QR-kode bo of besoek www.taurusappliances.co.za
- Klik op die "Registration" skakel en teken aan met u verbruikersnaam en wagwoord.
- Klik op "Register your products" en laai u kwitansie en volg die maklike instruksies.
- Skandeer of neem 'n foto en laai u strokie.



FAKS

- Faks die volgende na 021 931 4058
- Naam en Van
- Kontak telefoon en faksnommer.
- Produk model nommer en tipe.
- Traceability Code (wat op die Waarborgkaart of op 'n etiket op die produk gevind kan word)
- 'n Duidelike en leesbare afskrif van u ontvangs.

Notas:

1. Die aanlyn waarborg stelsel is 'n veilige stoor fasiliteit vir u strokies.
2. U sal gevra word om op die Taurus webtuiste te registreer. U sal 'n gebruikersnaam en wagwoord ontvang. Dit sal u toegang gee tot u profiel.
3. Van u profiel u sal in staat wees om produkte te laai wat u gekoop het. Om u waarborg suksesvol te registreer sal u nodig hê om of te skandeer en oplaai, of faks u strokie deur na ons.
4. Alle instruksies oor hoe om u produkte te laai is beskikbaar binne in u profiel.
5. Let daarop dat u moet seker maak dat u kwitansie korrek op-

gelaai is. Creative Housewares kan nie verantwoordelik gehou word vir fakske of lêers nie ontvang nie.

6. Vir hulp met registrasie e-pos asseblief: marketing@creative-housewares.co.za.

NB: U 1 jaar verlengde waarborg is slegs geldig indien u produk aanlyn geregistreer is binne die eerste jaar na die aankoop van u Taurus produk. Indien u produk nie aanlyn geregistreer word binne die eerste jaar nie sal dit die verlengde waarborg nietig maak.

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