User Manual

Audio - Call Centre Headset Wired (CT4001)

The lightweight headset has an adjustable headband
and foldable design.
Compatible with various mobile devices and computers,
supporting the functions of playing music and HD webphone calls.

1. Retractable headband
2. Microphone
3. 3.5mm AUX Connector
4. USB Connector
5. Volume Control
6. Volume "+"
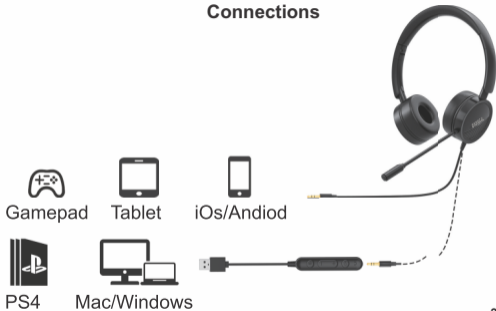7. Volume "-"
8. Mute
9. Microphone Mute

Button Function

The LED indicator is red only when microphone is mute.
Under other status, the indicator is blue

No	Icon	Name	Function
1	⏦	Mute	While playing music, short press to pause or continue to play
2	➕	Volume "+"	Short press "+" to volume up; Long press "+" for maximum volume
3	➖	Volume "-"	Short press "-" to volume down; Long press "-" for minimum volume
4	🎤	Microphone Mute	While in a call, single press the button to mute - Indicator changes to red. Single press the button again to unmute - Indicator changes to blue (normal status)

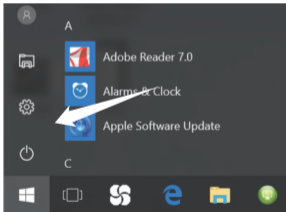**Connections**
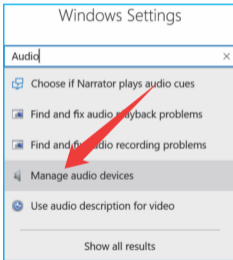
Gamepad

Tablet

iOs/Andiod

PS4

Mac/Windows

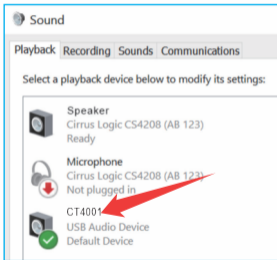# Operation Instructions

Windows Computer

Step 1: Click on " Start" at lower left corner, and then click "Settings".

Step 2: Type / search "audio" in "Windows Settings search bar", and then select "Manage audio devices"

Step 3: In sound options, choose "CT4001" in the list of "Playback" and "Recording" tabs

Specifications

1. Size:	150 * 175 * 60mm
2. Nominal Impendance (AC):	32Ω ± 15%
3. Rated working power:	10mW
4. Effective frequency range:	20 - 200KHz
5. Microphone sensitivity:	-42 ± 3dB
6. Headset sensitivity:	115 ± 3dB
7. Sound distortion:	≤3%
8. Product weight:	145g
9: Mircrophone mute	

Trouble Shooting

1. No sound in headset
Ensure the connection is correct; ensure USB port of your computer is in good condition; ensure the 3.5mm audio connector plugs into the jack perfectly; ensure the mute function is off

2. A sharp voice in speaker or microphone
The volume maybe too loud or the microphone is too close to your mouth. Please adjust your speaker to a suitable volume and the microphone in a proper distance

3. Hear some buzz sound when you call
Try to use another USB port. The contact for USB port might be poor

Notifications

1. Using non-original accessories may cause low performance, body damage, short circuit and warranty failure

2. Disassembling your earphones may damage the earphones and this will void the warranty

3. Do not use your earphone in a dusty environment

4. Please use a clean, soft and dry cloth to clean the earphone

5. Place the earphone in it`s original packaging when not in use

6. Keep the earphone away from children

7. Do not place the earphone in hot or cold environments this might temporarily put device out of use